

## AANGAN – DIGITAL INSPECTION OF CHILD CARE INSTITUTES

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**In a nutshell:** Digital inspection of the childcare institutes being run by the department and registered under the Juvenile Justice (Care and Protection of Children) Act, 2015.

**Nodal agency:** Department of Social Security and Women & Child Development, Government of Punjab

The Department of Social Security and Women & Child Development has collaborated with Aangan NGO for conducting digital inspections in all childcare institutes of the State through SafCa App. The inspections are based on Form 46 of the Juvenile Justice (Care and Protection of Children) Act, 2015. The State shall also organize 15 training programmes for the stakeholders in collaboration with Aangan on the discrepancies found during the inspection and for better functioning. The results of the App are calculated digitally and are depicted in different colours (red, orange and green).

### Highlights of SafCa App:

- User friendly.
- Points falling under red zone/colour need most improvement and those falling under orange colour need attention.
- The points falling under green zone/ colour are perfect.
- The App allows comparative study between different childcare institutes of the State and also allows comparison between previous inspections.
- The data shows improvements of the childcare institutes after the inspections.

### Outcome:

The team of Aangan along with district level inspection committee visits childcare institutes registered under Juvenile Justice (Care and Protection of Children) Act, 2015 for conducting digital inspections through SafCa App. During the inspections, the merit and demerits of the childcare home are shown in the App highlighting the areas of improvement.

### Challenges:

Below are the few challenges faced during implementation, which were addressed later:

- Quantitative indicators to be included, wherever available.
- Login problems. The App automatically logs out every few minutes.
- If complete data is not pre-stored in the App, the App does not function.

### Scalability:

The application is cost effective and can be used to monitor childcare homes across country.



Pictures of field trip by Aangan (The Juvenile Justice (Care and Protection of Children) Act, 2015 does not permit to click the pictures of the children)