

LOKSEWAK APP: E-ATTENDANCE APPLICATION, KHANDWA (MADHYA PRADESH)

In a nutshell: Using the Loksewak app, Khandwa district is establishing a new dimension in the direction of good governance, where an average of 8,500 government servants and other public servants compulsorily log into the app to mark the activities completed.

Nodal agency: District administration, Khandwa.

Attendance in the government offices during working hours is essential for efficient administration. The progress of any department and the public services being provided by it are done in the office and field by the government employees working under the department. Unfortunately, many government employees either do not attend their offices or arrive very late for work. Khandwa district in Madhya Pradesh has taken steps in the direction of good governance with the use of m-governance. District e-governance society has created a public service portal to effectively monitor the presence and activities of the government staff posted in different departments under the district.

Lok Sevak is an attendance and field monitoring tool based on M-governance and E-governance technology, which has 2 parts – a mobile app and a web portal. Every government staff is provided a user id and password to register their presence through mobile phones, within working hours and when they attend the office. However, the portal has also been created for effective monitoring of all the activities, which can be accessed with the supplied user ID and password for the app and can be reviewed based on various facilities and reports given in the portal.

The app has ensured the presence of all government staff in their office and field, which has in turn, improved the quality and delivery of government work, and has created better communication with the public.

The app has also been beneficial in tracking the status of health and nutrition in the district. It is used to track the supply and intake of Iron-Folic-Acid (IFA) tablets by pregnant women of the village, for which reports are generated. The app also tracks the third meal initiative that is provided to malnourished and underweight children. Activities such as TB screening camps at Haat Bazar and village level, village health and nutrition day, home visits (Dastak Abhiyan visits) are also logged on the Loksewak App. Since the daily attendance and activity reporting in Loksewak App is linked with the salary of staffs, their salaries are generated based on the reports generated through the app.

Features

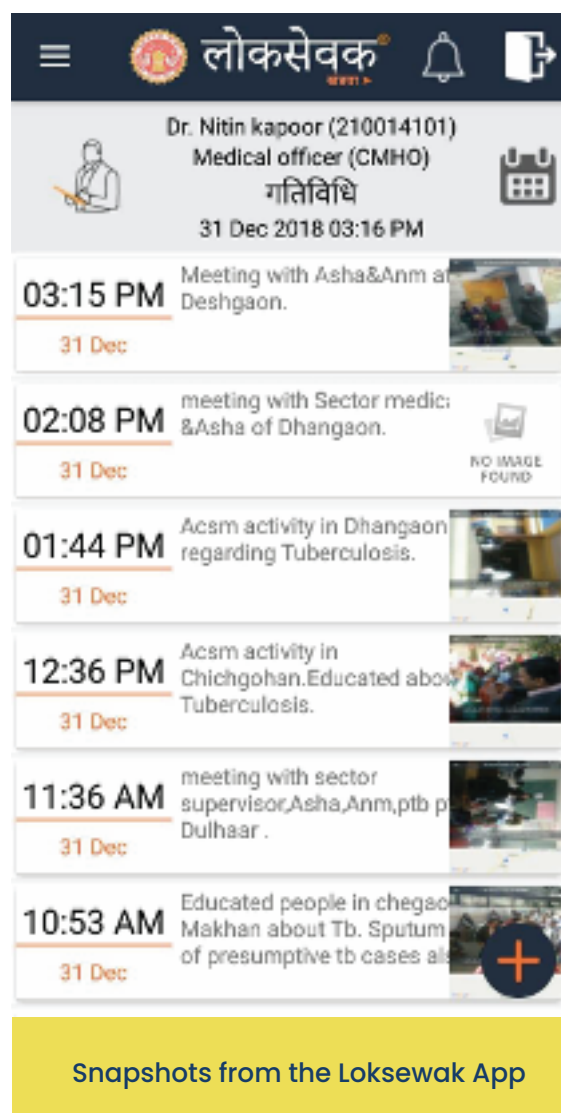
- Loksewak app dashboard - Monitors the activities of the employees like daily activity, tour diary, leave application, report etc.
- Loksewak app - Login and logout report: Through this, employees can easily enter the time of their entry and exit. This report can be accessed by both the officer as well as their reporting officers. Face detection and location (GPS) is a must for logging into the app.
- Loksewak app activity - With the help of this option, the officers/employees can report the responsibilities handed over by their officials, which are then monitored by the reporting officer.
- Loksewak app-tour - Through this respective officers/staff can keep track of their tours.
- Loksewak my team - Reporting officers can view daily attendance reports of all the governing officers under their supervision.
- Desktop dashboard of App - Using District admin login we can see all the department employee login and logout reports, number of activities recorded for the day, number of recorded tours, late entries of officials and absenteeism.

Impact

- The Khandwa District Administration is using Loksewak app in all the government departments for monitoring day-to-day activities and increase the work efficiency of every government employee across different departments such as: health, school education, higher education, and all other district level departments.
- All the departments using Loksewak App to monitor their employees assign a minimum number of tours and activities to do in a month. All employees are to visit the assigned area and inspect the workplace, upload photographs on the app, which are monitored by the reporting officer.
- Maximum indicators of different themes (health and nutrition, education, agriculture and water resources, basic infrastructure) on 'Champions of Change' portal are monitored by the Lok Sewak App.



Snapshots from the Loksewak App



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